

## How you can help

## Contacts

# New lighting on your street

important information you need to know

### Be aware a construction site is dangerous

Please

- Remind your children not to play on or near the excavations and barriers
- Obey any signs
- Do not cross any barriers
- Try to keep away from the works

### Parked cars

Please

- Help us by parking your car away from where we are working

### If you have any special needs

Please

- Let us know as soon as possible so that we can help

### If you are not happy with our service

Please

- Let us know straight away by calling: 0800 0966217 or writing to us at the address on the back of this leaflet

### Lighting Services

SSE Contracting  
Unit 26 (Apollo)  
Charles Way  
Nottingham  
NG6 8RF

**Phone SSE Contracting: 0800 0966217**

**Website: [www.nottinghamcity.gov.uk/streetlighting](http://www.nottinghamcity.gov.uk/streetlighting)**

**Email: [lightsoninnottingham@ssecontracting.com](mailto:lightsoninnottingham@ssecontracting.com)**

This leaflet is available in a number of other languages.  
Please call: 0800 0966217 for a copy



## Our promises to you

### We will:

- Reuse or recycle existing material as much as possible
- Keep your street as clean and tidy as possible
- Keep disturbance to a minimum
- Work safely and put up any necessary warning signs and barriers
- Listen to your suggestions about our work
- Be polite and respect your property

## New lighting on your street

### 1. Why are the street lights being replaced?

Nottingham's street lighting is in urgent need of replacing. Thanks to Nottingham City Council securing a multi-million pound investment contract, new white lights will be installed, providing better, more focussed lighting which will help to make the streets safer. The new lights will also be more environmentally friendly as they use less energy, reducing CO<sub>2</sub> emissions.

### 2. When will the work be starting and how long will it take to finish?

The main works will start approximately three to four weeks after you have received this information. Once the new lighting columns have been installed, cables will be laid and the new lights will be connected to the power supply. The old columns will then be removed from site for recycling and any excavations on the road and footpath will be backfilled and resurfaced. Depending on the complexity of the works, this process is estimated to take approximately two to three weeks.

### 3. How will I know where the new street lights are going?

White circles with the letters SL in the centre will be marked up along your street showing the proposed location of the new street light columns. If the location of the new street lighting column is intended to go in the same position as an existing column, this column will be marked '1 4 1' in white paint. Should you have any queries or concerns regarding the position of a lighting column, SSE Contracting can be contacted prior to the start of installation works using the details printed on the rear of this leaflet.

### 4. Why are the new lampposts in different places?

As the new lighting has to comply with the British Standard, there might be a need to change the position of lighting columns so that your street is lit in the most effective and energy efficient way possible. On some roads and streets, this may result in either an increase or decrease in the amount of street lights utilised.

### 5. Will I be directly consulted regarding the location of a street light outside my property?

Unfortunately, it is not practical to consult individual households regarding the placement of street lighting columns. Should you have any queries or concerns regarding the position of the lighting columns, SSE Contracting can be contacted prior to the start of the installation works using the details printed on the rear of this leaflet.

### 6. Will there be holes all over the road?

During the works, necessary measures will be taken to ensure there is no risk to personal safety. Please make sure you read any safety notices. Any holes that are created will be protected for safety.

### 7. Will I be able to park on the street?

Any disruption to parking will be kept to a minimum. However, parking will be prohibited for a short time where the work is being carried out. We apologise in advance for any inconvenience caused.

### 8. Can I park on my drive?

You should be able to use your drive as normal unless we are working directly outside your house, in which case we may have to ask you to park your car somewhere else for a while. If you need to park close to your home (for example because you are disabled) please speak to one of our engineers carrying out the work who will help you.

### 9. Will temporary traffic lights be used to control traffic flow?

We may need to use temporary traffic lights to control traffic on narrow or busy roads.

### 10. Will the bins be collected?

Bins will be collected. However, if we do need to move your bin at the time of its collection, we will move it to a single collection point away from the work and return it when emptied.

### 11. What happens to the old lampposts?

The existing lampposts, both steel and concrete, are completely recycled. SSE Contracting do not send anything to landfill.

### 12. Will the light shine in my windows?

The new lights are much more focussed and therefore there should be less light 'spillage'. It does take time to adjust to new lighting, however, should the matter cause you any concern, please contact us to discuss this further using the details on the back of this leaflet.

### 13. Who will do the work?

The work will be carried out by SSE Contracting in partnership with Nottingham City Council. SSE Contracting is the largest street lighting contractor in the country and is part of the Scottish and Southern Energy Group.

**For further information and advice on the street lighting on your street, please visit our dedicated website:**

**[www.nottinghamcity.gov.uk/streetlighting](http://www.nottinghamcity.gov.uk/streetlighting)**

